



product data sheet

Documentum WorkflowXtender

Highlights

- Quickly identify bottlenecks and assign resources and work as needed
- Rapidly design, analyze, and develop automated business processes using a GUI-based process builder
- Model processes that realistically represent how people work together to accomplish tasks
- View current, pending, completed work, and work history within ApplicationXtender or WebXtender

Business Process Management for ApplicationXtender

Business processes are becoming more complex and important in today's global economy. There are more people involved in each process, and they may be distributed widely through the organization and around the world. At the same time, customers, vendors, and partners are demanding greater responsiveness and efficiency. To increase business value for these constituencies, enterprises are looking for ways to streamline their business processes, eliminate delays and bottlenecks, and maximize productivity.

Enhancing Business Efficiency

WorkflowXtender provides automated workflow management for documents and processes performed by employees using ApplicationXtender or WebXtender. Through support for a collaborative work environment, WorkflowXtender improves throughput and productivity, thus enhancing business efficiency. It permits individual users to view and manage their tasks from within the ApplicationXtender or WebXtender clients, allowing them to work more productively.

Powerful Administration

- Enables you to monitor, administer, control, and track performance metrics for all process management applications, so you can quickly identify bottlenecks and assign resources and work as needed
- Leverages work reassignment and automated reminders to increase the efficiency of your business processes should business needs change
- Provides customizable reporting system for management and monitoring performance
- Allows administrators to view the status of user inboxes, enabling supervisory review and reprioritizing of existing work

Easy and Flexible Process Development

- Enables you to rapidly design, analyze, and develop automated business processes using a GUI-based process builder, allowing automation of even the most complex processes
- Supports sequential, parallel, conditional, rendezvous, and rule-based routing, as well as built-in process negotiation and exception handling

- Can be configured to trigger workflow processes automatically based on actions taken within ApplicationXtender or WebXtender
- Integrates with other applications, or allows you to provide additional functionality using automation agents

Collaborative Work Management

- Allows users to collaborate and negotiate conditions of satisfaction during the workflow to realistically represent how people work together to accomplish tasks
- Provides reminders as well as past due and escalation alerts to increase productivity with enhanced process management
- Enables users to view current, pending, and completed work, as well as work history, within ApplicationXtender or WebXtender
- Automatically opens documents related to a given task
- Provides access to e-mail for notification and communication

Gain Control Over Business Processes

WorkflowXtender helps organizations improve the efficiency and productivity of information-centric business processes by automating the flow of information through the organization. With its unique collaborative model for workflow, combined with the power of ApplicationXtender content management software, WorkflowXtender can significantly increase the organization's overall business efficiency.

WorkflowXtender is an integral part of the ApplicationXtender family of content management solutions.

About Documentum

Documentum, a division of EMC, provides enterprise content management solutions that enable organizations to unite teams, content, and associated business processes. Documentum's integrated set of content, compliance, and collaboration solutions support the way people work, from initial discussion and planning through design, production, marketing, sales, service, and corporate administration. With a single platform, Documentum enables people to collaboratively create, manage, deliver, and archive the content that drives business operations, from documents and discussions to e-mail, Web pages, records, and rich media. The Documentum platform makes it possible for companies to distribute all of this content in multiple languages, across internal and external systems, applications, and user communities. As a result, Documentum customers, which include thousands of the world's most successful organizations, harness corporate knowledge, accelerate time to market, increase customer satisfaction, enhance supply chain efficiencies, and reduce operating costs, improving their overall competitive advantage.

For more information about Documentum, visit www.documentum.com or call 800.607.9546 (outside the U.S.: +1.925.600.6754).



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